Upper Wharfedale School

Exams: Internal Appeals Procedure

Person Responsible:	on Responsible: Mr S Willis Fi		1 Year
Authorisation By:	Headteacher	Notice Date:	30/11/2026
Authorisation Date:	13/03/2025	Review Due By:	31/12/2026

1 Purpose of the procedure

This procedure confirms Upper Wharfedale School's compliance with JCQ's <u>General Regulations for Approved Centres</u> (GR), sections 5.3z, 5.8, that the centre will:

- have in place for inspection that must be reviewed and updated annually by a member of the senior leadership
 team and communicated within the centre, an internal appeals procedure which must cover at least appeals
 regarding internal assessment decisions, access to post-result services and appeals, and centre decisions
 relating to access arrangements and special consideration;
- draw the attention of candidates and their parents/carers their written internal appeals procedure.

This procedure covers appeals relating to:

- Internal assessment decisions (centre assessed marks).
- Centre decisions not to support an application for clerical re-check, a review of marking, a review of moderation or an appeal.
- Centre decisions relating to access arrangements and special consideration.
- Centre decisions relating to other administrative issues.

2 Appeals relating to internal assessment decisions (centre assessed marks)

Certain qualifications contain components/units of non-examination assessment, controlled assessment and/or coursework which are internally assessed (marked) by centres and internally standardised. The marks awarded (the internal assessment decisions) which contribute to the final grade of the qualification are then submitted by the deadline set by the awarding body for external moderation.

The qualifications delivered at Upper Wharfedale School containing internally assessed components/units are:

Pearson BTEC Tech Awards

- Pearson BTEC Tech Award in Digital IT
- Pearson BTEC Tech Award in Health & Social Care

GCSEs

- AQA GCSE Art & Design Fine Art (Portfolio and Externally Set Assignment)
- AQA GCSE Drama (Internally marked performance component)
- AQA GCSE English Language (Spoken English Endorsement)
- Edugas GCSE Design & Technology (coursework)
- Pearson GCSE Physical Education (Practical Performance and Personal Exercise Programme)

Other

WJEC Level 1/2 Vocational Award (Technical) in Hospitality & Catering (Controlled Assessments)

This procedure confirms **Upper Wharfedale School's** compliance with JCQ's <u>General Regulations for Approved Centres</u> (section 5.7) that the centre will:

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- have in place for inspection and that must be reviewed and updated annually, a written internal appeals
 procedure relating to internal assessment decisions and to ensure that details of this procedure are
 communicated, made widely available and accessible to all candidates;
- before submitting marks to the awarding body inform candidates of their centre assessed marks and allow a candidate to request a review of the centre's marking.

2.1 Deadlines for the submission of marks

Subject and component	Exam series	Year group(s) affected	Deadline date for the submission of marks to the Awarding Body	
Pearson BTEC Tech Awards: Component 1 and 2 'Pearson Set Assignments' (PSAs): • Digital IT • Health & Social Care	January 2026	11	15 December 2025	
Pearson BTEC Tech Awards: Component 1 and 2 'Pearson Set Assignments' (PSAs): • Digital IT • Health & Social Care	June 2026	Digital IT: 10 & 11 Health & Social Care: 10 & 11	15 May 2026	
AQA GCSE Art & Design – Fine Art (Portfolio and Externally Set Assignment)	Summer 2026	11	31 May 2026	
AQA GCSE Drama (Internally marked performance component)	Summer 2026	11	7 May 2026	
AQA English Language (Spoken English Endorsement)	Summer 2026	11	7 May 2026	
Eduqas GCSE Design & Technology (Coursework)	Summer 2026	11	5 May 2026	
Pearson GCSE Physical Education (Personal Exercise Programme)	Summer 2026	11	15 May 2026	
Pearson GCSE Physical Education (Practical Performance)	Summer 2026	11	15 days before the Exam Board Moderation visit	
WJEC Vocational Award (Technical) in Hospitality & Catering (Controlled Assessments) Summer 2026		11	5 May 2026	

An expanded version of this table appears in Section 7, and details indicative dates within the Internal Appeals Procedure including when requests for appeals must be made and when written appeals must be submitted. These dates will change depending on the dates that marks are given to students.

Upper Wharfedale School is committed to ensuring that whenever its staff mark candidates' work this is done fairly, consistently and in accordance with the awarding body's specification and subject-specific associated documents.

Upper Wharfedale School ensures that all centre staff follow a robust policy regarding the management of non-examination assessments including controlled assessments and coursework. This policy details the procedures relating to non-examination assessments for GCSE qualifications, Pearson BTEC Level 2 Tech Awards and WJEC Level

1/2 Vocational Awards, including the marking and quality assurance/internal standardisation processes which relevant teaching staff are required to follow.

Candidates' work will be marked by staff who have appropriate knowledge, understanding and skill, who have been trained in this activity and who do not have any potential conflicts of interest. If AI tools have been used to assist in the marking of candidates' work, they will not be the sole marker. Upper Wharfedale School is committed to ensuring that work produced by candidates is authenticated in line with the requirements of the awarding body. Where more than one subject teacher/tutor is involved in marking candidates' work, internal moderation and standardistion will ensure consistency of marking.

On being informed of their centre-assessed marks, if a candidate believes that the above procedures were not followed in relation to the marking of their work, or that the assessor has not properly applied the marking standards to the marking, then the candidate may make use of the appeals procedure below to consider whether to request a review of the centre's marking.

Upper Wharfedale School will:

- 1. Ensure that candidates are informed of their **centre-assessed marks** so that they may request a review of the centre's marking before marks are submitted to the awarding body.
- 2. Due to the time required to thoroughly complete an appeal, students who fail to complete work with sufficient time to allow the 9-day review period will **forfeit their opportunity to appeal** the result.
- 3. Inform candidates that they will need to explain on what grounds they wish to request a review of an internally assessed mark as a review will only focus on the quality of work submitted.
- 4. Inform candidates that they may request copies of materials (as a minimum, a copy of the marked assessment material (work) and the mark scheme or assessment criteria plus additional materials which may vary from subject to subject) to assist them in considering whether to request a review of the centre's marking of the assessment.
- 5. Requests for copies of materials should be made to Upper Wharfedale School's Exams Officer, Mr Stuart Willis. Requests should be made in writing, by email or in person and made within one working day of the candidates receiving the marks.
- 6. Having received a request for copies of materials, promptly make them available to the candidate **within two working days** (this will either be the originals viewed under supervision or copies).
- 7. Inform candidates they will not be allowed access to original assessment material, including artefacts, unless supervised.
- 8. Provide candidates with sufficient time to allow them to review copies of materials and reach a decision.
- 9. Provide a clear deadline for candidates to submit a request for a review of the centre's marking. Requests will not be accepted after this deadline. Requests for reviews of marking must be made in writing within four calendar days of receiving the requested materials by completing the Internal Appeals Form in section 8. Forms must be submitted to the Head of Centre, Mr Ian Chapman, or the Exams Officer, and candidates must explain on what grounds they wish to request a review.
- 10. Allow **two working days** for the review to be carried out, to make any necessary changes to marks and to inform the candidate of the outcome, all before the awarding body's deadline for the submission of marks.
- 11. Ensure that the review of marking is conducted by an assessor who has appropriate competence, has had no previous involvement in the assessment of that candidate for the component in question and has no personal interest in the outcome of the review.
- 12. Instruct the reviewer to ensure that the candidate's mark is consistent with the standard set by the centre.
- 13. Inform the candidate in writing of the outcome of the review of the centre's marking.

The outcome of the review of the centre's marking will be made known to the head of centre who will have the final decision if there is any disagreement on the mark to be submitted to the awarding body. A written record of the review will be kept and made available to the awarding body upon request.

The awarding body will be informed if the centre does not accept the outcome of a review.

Due to the nature of being a small school with only one subject teacher in some areas of the curriculum, the review may not be entirely internal and may have to involve an external assessor. Costs associated with this may be charged to the candidate.

The moderation process carried out by the awarding body may result in a mark change, either upwards or downwards, even after an internal review. The internal review process is in place to ensure consistency of marking within the centre, whereas moderation by the awarding body ensures that the centre's marking is in line with national standards. The mark submitted to the awarding body is subject to change and should, therefore, be considered provisional.

3 Appeals against decisions to reject a candidate's work on the grounds of malpractice

The JCQ <u>Information for candidates documents</u> (Coursework, Non-examination assessments, Social media) which are distributed to all candidates prior to relevant assessments taking place, inform candidates of the things they must and must not do when they are completing their work.

The JCQ <u>Information for candidates - AI (Artificial Intelligence and assessments)</u> or similar centre document is issued to candidates prior to assessments taking place (and prior to a candidate signing the declaration of authentication which relates to their work).

Upper Wharfedale School ensures that staff delivering/assessing coursework, internal assessments and/or non-examination assessments are aware of centre procedures relating to the authentication of learner work and have robust processes in place for identifying and reporting plagiarism (including AI misuse) and other potential candidate malpractice.

Candidate malpractice offences relating to the content of work (i.e. inappropriate/offensive content, copying/collusion, plagiarism (including AI misuse) and/or false declaration of authentication) which are discovered in a controlled assessment, coursework or non-examination assessment component prior to the candidate signing the declaration of authentication do not need to be reported to the awarding body but will be dealt with in accordance with the centre's internal procedures.

Malpractice by a candidate discovered in a controlled assessment, coursework or non-examination assessment where the offence does not relate to the content of candidates' work (e.g. possession of unauthorised materials, breach of assessment conditions) or where a candidate has signed the declaration of authentication, must be reported to the awarding body.

If there are doubts about the authenticity of the work of a candidate or irregularities are identified in a candidate's work before the candidate has signed the declaration of authentication/authentication statement (where required) and malpractice is suspected, Upper Wharfedale School will:

follow the authentication procedures and/or malpractice instructions in the relevant JCQ document
 (<u>Instructions for conducting non-examination assessments/Instructions for conducting coursework</u>) and any
 supplementary guidance that may be provided by the awarding body. Where this may lead to the decision to
 not accept the candidate's work for assessment or to reject a candidate's coursework on the grounds of
 malpractice, the affected candidate will be informed of the decision.

If a candidate who is the subject of the decision disagrees with the decision:

- a written request, setting out as clearly and concisely as possible the grounds for the appeal including any further evidence relevant to supporting the appeal, should be submitted
- an internal appeals form should be completed and submitted within **10 working days** of the decision being made know to the appellant.

The appellant will be informed of the outcome of the appeal within **10 working days** of the appeal being received and logged by the centre.

This procedure is informed by the JCQ documents <u>Instructions for conducting non-examination assessments</u> (sections 4.6, 6.1), <u>Instructions for conducting coursework</u> (sections 6, 7, 13.5), <u>Review of marking (centre assessed marks) suggested template for centres, Notice to Centres - Informing candidates of their centre assessed marks</u> and <u>Suspected Malpractice: Policies and Procedures</u> (section 4.5).

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4 Appeals relating to centre decisions not to support an application for a clerical check, a review of marking, a review of moderation or an appeal

This procedure confirms **Upper Wharfedale School's** compliance with JCQ's **General Regulations for Approved Centres**, section 5.13, that the centre will:

have available for inspection purposes and draw to the attention of candidates and their parents/carers, a written
internal appeals procedure to manage disputes when a candidate disagrees with a centre decision not to support
an application for a clerical re-check, a review of marking, a review of moderation or an appeal.

Following the issue of results, awarding bodies make post-results services available. Full details of these services, internal deadlines for requesting a service and fees charged are provided by the Exams Officer.

Candidates are also made aware of the arrangements for post-results services prior to the issue of results. Candidates are also informed of the periods during which senior members of centre staff will be available immediately after the publication of results so that the results may be discussed, and decisions made on the submission of reviews of marking. Candidates are made aware/informed by email from the Exams Officer and by posting information on the centre's website.

If the centre or a candidate (or their parent/carer) has a concern and believes a result may not be accurate, post results services may be considered.

4.1 Reviews of Results (RoRs):

Service 1 (Clerical re-check)

This is the only service that can be requested for objective tests (multiple choice tests).

- Service 2 (Review of marking)
- Priority Service 2 (Review of marking)

This service is available for externally assessed components of both unitised and linear GCE A-level specifications. It is also available for Level 3 Vocational and Technical qualifications. For NCFE this service only applies to T-levels.

Service 3 (Review of moderation)

This service is not available to an individual candidate.

4.2 Access to Scripts (ATS):

- Copies of scripts to support reviews of marking.
- Copies of scripts to support teaching and learning.

Where a concern is expressed that a particular result may not be accurate, the centre will look at the marks awarded for each component part of the qualification alongside any mark schemes, relevant result reports, grade boundary information etc. when made available by the awarding body to determine if the centre supports any concerns.

For written components that contributed to the final result, the centre will:

- 1. Where a place a university or college is at risk, consider supporting a request for a Priority Service 2 review of marking (where the qualification concerned is eligible for this service).
- 2. In all other instances, consider accessing the script by:
 - a) (where the service is made available by the awarding body) requesting a priority copy of the candidate's script to support a review of marking by the awarding body deadline, or
 - b) (where the option is made available by the awarding body) viewing the candidate's marked script online to consider if requesting a review of marking is appropriate.
- 3. Collect informed written consent/permission from the candidate to access their script.
- 4. On access to the script, consider if it is felt that the agreed mark scheme has been applied correctly in the original marking and if the centre considers there are any errors in the marking.

- 5. Support a request for the appropriate RoR service (clerical re-check or review of marking) if any error is identified.
- 6. Collect informed written consent from the candidate to request the RoR service before the request is submitted.
- 7. Where relevant, advise an affected candidate to inform any third party (such as a university or college) that a review of marking has been submitted to an awarding body.

Written candidate consent (informed consent via candidate email is acceptable) is required in all cases before a request for a RoR service 1 or 2 (including priority service 2) is submitted to the awarding body. Consent is required to confirm the candidate understands that the final subject grade and/or mark awarded following a clerical re-check or a review of marking, and any subsequent appeal, may be lower than, higher than, or the same as the result which was originally awarded. Candidate consent must only be collected after the publication of results.

For any moderated components that contributed to the final result, the centre will:

- Confirm that a review of moderation cannot be undertaken on the work of an individual candidate or the work of candidates not in the original sample submitted for moderation.
- Consult any moderator report/feedback to identify any issues raised.
- Determine if the centre's internally assessed marks have been accepted without change by the awarding body if this is the case, a RoR service 3 (Review of moderation) will not be available.
- Determine if there are any grounds to submit a request for a review of moderation for the work of all candidates in the original sample.

4.3 Centre actions in the event of a disagreement (dispute)

Where a candidate disagrees with a centre decision not to support a clerical re-check, a review of marking or a review of moderation, the centre will:

- For a review of marking (RoR priority service 2), advise the candidate they may request the review by
 providing informed written consent (and the required fee) for this service to the centre by the deadline set
 by the centre.
- For a review of marking (RoR service 1 or 2), first advise the candidate to access a copy of there script to support a review of marking by providing written permission for the centre to access the script (and any required administration fee for this service) for the centre to submit this request.
- After accessing the script to consider the marking, inform the candidate that if a request for a review of marking (RoR service 1 or 2) is required, this must be submitted by the deadline set by the centre by providing informed written consent (and the required fee for this service) for the centre to submit this request.
- Inform the candidate that a review of moderation (RoR service 3) cannot be requested for the work of an individual candidate or the work of a candidate not in the original sample].

If the candidate (or their parent/carer) believes there are grounds to appeal against the centre's decision not to support a review of results, an internal appeal can be submitted to the centre using the **internal appeals form** at least **one week prior** to the internal deadline for submitting a RoR.

The appellant will be informed of the outcome of the appeal before the internal deadline for submitting a RoR.

Following the RoR outcome, an external appeals process is available if the Head of Centre remains dissatisfied with the outcome and believes there are grounds for appeal. The JCQ publications **Post-Results Services** and **JCQ Appeals Booklet** (A guide to the awarding bodies' appeals processes) will be consulted to determine the acceptable grounds for a preliminary appeal.

Where the Head of Centre is satisfied after receiving the RoR outcome, but the candidate (or their parent/carer) believes there are grounds for a preliminary appeal to the awarding body, a further internal appeal may be made to

the Head of Centre. Following this, the Head of Centre's decision as to whether to proceed with a preliminary appeal will be based upon the acceptable grounds as detailed in the **JCQ Appeals Booklet**. Candidates or parents/carers are not permitted to make direct representations to an awarding body.

The **internal appeals form (attached below)** should be completed and submitted to the centre within **10 working days** of the notification of the outcome of the RoR. Subject to the Head of Centre's decision, this will allow the centre to process the preliminary appeal and submit to the awarding body within the required **30 working days** of receiving the outcome of the review of results process. Awarding body fees which may be charged for the preliminary appeal must be paid to the centre by the appellant before the preliminary appeal is submitted to the awarding body. If the appeal is upheld by the awarding body, this fee will be refunded by the awarding body and repaid to the appellant by the centre.

awarding body. If the appeal is upheld by the awarding body, this fee will be refunded by the awarding body and repaid to the appellant by the centre.				
This procedure is informed by the JCQ documents <u>Post-Results Services</u> and <u>A quide to the awarding bodies' appeals processes</u> .				

5 Appeals regarding centre decisions relating to access arrangements and special consideration

This procedure confirms Upper Wharfedale School's compliance with JCQ's **General Regulations for Approved Centres** (section 5.3z) that the centre will:

 have in place in place for inspection that must be reviewed and updated annually by a member of the senior leadership team and communicated within the centre, an internal appeals procedure which must cover at least appeals regarding... centre decisions relating to access arrangements and special consideration.

Upper Wharfedale School will:

- comply with the principles and regulations governing access arrangements and special consideration as set out in the JCQ documents Access Arrangements and Reasonable Adjustments and A guide to the special consideration process.
- ensure that all staff who manage and implement access arrangements and special consideration are aware of the requirements and are appropriately supported and resourced.

Access arrangements and reasonable adjustments

In accordance with the regulations, Upper Wharfedale School:

- recognises its duty to explore and provide access to suitable courses, submit applications for reasonable
 adjustments through the access arrangements process and make reasonable adjustments to the service the
 centre provides to disabled candidates.
- complies with its responsibilities in identifying, determining and implementing appropriate access arrangements and reasonable adjustments.

Failure to comply with the regulations have the potential to constitute malpractice which may impact on a candidate's result(s).

Examples of failure to comply include:

- putting in place access arrangements/adjustments that are not approved
- failing to consider putting in place access arrangements (which may be a failure to comply with the duty to make reasonable adjustments)
- permitting access arrangements/adjustments within the centre which are not supported by appropriate evidence
- charging a fee for providing reasonable adjustments to disabled candidates.

Special consideration

Where Upper Wharfedale School can provide signed evidence authorised by a member of the senior leadership team to support an application, it will apply for special consideration at the time of the assessment for a candidate who is affected by adverse circumstances beyond their control when the issue or event has had, or is reasonably likely to have had, a material effect on the candidate's ability to take an assessment or demonstrate their normal level of attainment in an assessment.

Centre decisions relating to access arrangements, reasonable adjustments and special consideration

This may include Upper Wharfedale School's decision not to make/apply for a specific reasonable adjustment or to apply for special consideration, in circumstances where a candidate does not meet the criteria for, or there is no evidence/insufficient evidence to support the implementation of an access arrangement/reasonable adjustment or the application of special consideration.

Where Upper Wharfedale School makes a decision in relation to the access arrangement(s), reasonable adjustment(s) or special consideration that apply for a candidate or candidates:

If a candidate who is the subject of the relevant decision (or the candidate's parent/carer) disagrees with the
decision made and reasonably believes that the centre has not complied with its responsibilities or followed
due procedures, a written request setting out the grounds for appeal should be submitted.

 An internal appeals form should be completed and submitted within 10 working days of the decision being made known to the appellant.

To determine the outcome of the appeal, the Head of Centre will consult the respective JCQ publication to confirm the centre has complied with the principles and regulations governing access arrangements and/or special consideration and followed due procedures.

The appellant will be informed of the outcome of the appeal within **10 working days** of the appeal being received and logged by the centre.

If the appeal is upheld, Upper Wharfedale School will proceed to implement the necessary arrangements/submit the necessary application.

This procedure is informed by the JCQ documents <u>A guide to the awarding bodies' appeals processes</u> (chapter 3), <u>Suspected Malpractice</u>: <u>Policies and Procedures</u> (section 3.3), <u>General Regulations for Approved Centres</u> (section 5.4), <u>Access Arrangements and Reasonable Adjustments</u> (Importance of these regulations) and <u>A guide to the special consideration process</u> (sections 1, 2, 6).

6 Appeals regarding centre decisions relating to other administrative issues

Circumstances may arise that cause Upper Wharfedale School to make decisions on administrative issues that may affect a candidate's examinations/assessments.

Where Upper Wharfedale School may make a decision that affects a candidate or candidates:

- If a candidate who is the subject of the relevant decision (or the candidate's parent/carer) disagrees with the decision made and reasonably believes that the centre has not complied with the regulations or followed due process, a written request setting out the grounds for appeal should be submitted
- An **internal appeals form** should be completed and submitted within **10 working days** of the decision being made known to the appellant.

The appellant will be informed of the outcome of the appeal within **10 working days** of the appeal being received and logged by the centre.

This procedure is informed by the JCQ document <u>A guide to the awarding bodies' appeals processes</u> (chapter 7)

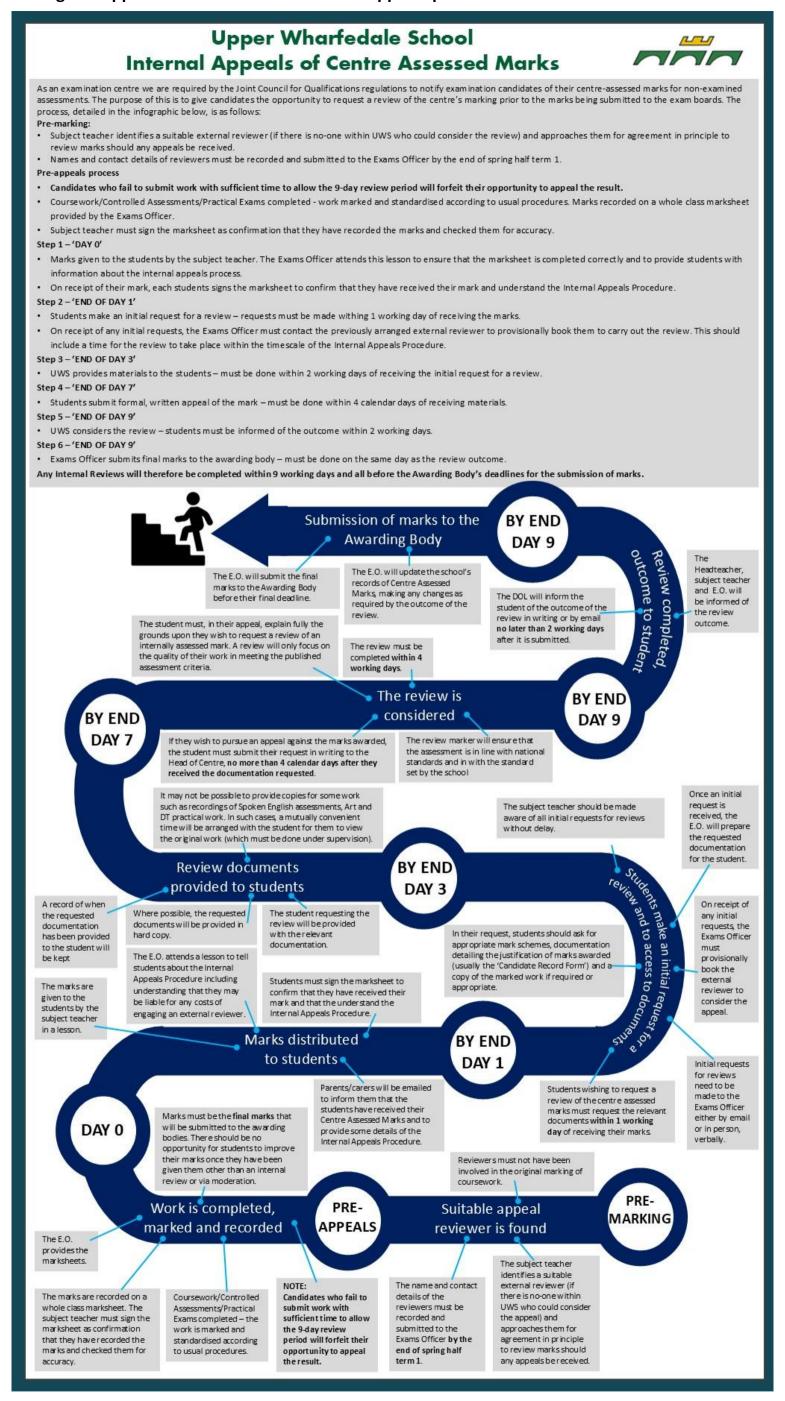
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7 Deadlines for appeals against centre assessed marks for academic year 2024-2025

As the dates when candidates should receive the marks for their work are the latest dates, the dates in the following columns such as when requests for appeals must be made may change depending on when marks are given to students. The dates for submitting marks to the awarding bodies are fixed.

Subject and component	Exam series	Year group(s) affected	Latest date the marks can be distributed to candidates	Deadline for a candidate to request a review	Deadline for materials to be made available to the candidate	Deadline for candidate to submit an appeal in writing	Deadline for the submission of marks to the awarding body
Pearson BTEC Tech Awards: Component 1 and 2 'Pearson Set Assignments' (PSAs): • Digital IT • Health & Social Care	January 2025	11	2 December 2025	3 December 2025	5 December 2025	11 December 2025	15 December 2025
Pearson BTEC Tech Awards: Component 1 and 2 'Pearson Set Assignments' (PSAs): • Digital IT • Health & Social Care	June 2026	Digital IT: 10 & 11 Health & Social Care: 10 & 11	5 May 2026	6 May 2026	8 May 2026	13 May 2026	15 May 2026
AQA GCSE Art & Design – Fine Art (Portfolio and Externally Set Assignment)	Summer 2026	11	12 May 2026	13 May 2026	15 May 2026	20 May 2026	31 May 2026 (as this date is a Sunday, marks will be submitted no later than 22 May 2025)
AQA GCSE Drama (Internally marked performance component)	Summer 2026	11	28 April 2026	29 April 2026	1 May 2026	5 May 2026	7 May 2026
AQA English Language (Spoken English Endorsement)	Summer 2026	11	28 April 2026	29 April 2026	1 May 2026	5 May 2026	7 May 2026
Eduqas GCSE Design & Technology (Coursework)	Summer 2026	11	21 April 2026	22 April 2026	24 April 2026	30 April 2026	5 May 2026

Subject and component	Exam series	Year group(s) affected	Latest date the marks can be distributed to candidates	Deadline for a candidate to request a review	Deadline for materials to be made available to the candidate	Deadline for candidate to submit an appeal in writing	Deadline for the submission of marks to the awarding body
Pearson GCSE Physical Education (Personal Exercise Programme)	Summer 2026	11	5 May 2026	6 May 2026	8 May 2026	13 May 2026	15 May 2026
Pearson GCSE Physical Education (Practical Performance)	Summer 2026	11	To be determined when the date of the Exam Board Moderation visit is known			15 days before the Exam Board Moderation visit	
WJEC Vocational Award (Technical) in Hospitality & Catering (Controlled Assessments)	Summer 2026	11	21 April 2026	22 April 2026	24 April 2026	30 April 2026	5 May 2026



9	Internal Appeals form	For Centre Use only		
	se tick box to indicate the nature of your appeal and ne form below:	complete the white boxes*	Date Received	
	Appeal against the outcome of a complaint about qualification	the centre's delivery of a	Reference No.	
	Appeal against an internal assessment decision a Appeal against a decision to reject candidate's we Appeal against a centre's decision not to support moderation or an appeal Appeal against the centre's decision relating to an Appeal against the centre's decision relating to the the nature of the appeal does not relate directly	ork on the grounds of malpra a clerical check, a review of ccess arrangements or spec ne administration of a qualific	actice marking, a review ial consideration cation	
	rding body specific detail boxes ne of appellant	Candidate name		
	arding body	if different to appellant Examination paper code		
	ject	Examination paper title		
Sub	Ject .	Examination paper title		
			Continue overlea	f if necessary
(If a	pplicable, tick below)			
L	Where my appeal is against an internal assessment	t decision, I wish to request a r	eview of the centre	s marking
App	ellant Signature:	Date of signa	ture:	

This form must be signed, dated and returned to the Exams Officer on behalf of the Head of Centre to the timescale

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indicated in the relevant appeals procedure.

10 Appeals log

On receipt, all appeals are assigned a reference number and logged. Outcome and outcome date is also recorded.

The outcome of any review of the centre's marking will be made known to the Head of Centre. A written record of the review will be kept and logged as an appeal, so information can be easily made available to an awarding body upon request. The awarding body will be informed if the centre does not accept the outcome of a review – this will be noted on this log.

Ref No.	Date received	Original Complaint Ref No.	Appellant name	Outcome	Outcome date

11 Further guidance to inform and implement appeals

JCQ Publications

- General Regulations for Approved Centres https://www.icq.org.uk/exams-office/general-regulations
- Post-Results Services
 https://www.jcq.org.uk/exams-office/post-results-services
- JCQ Appeals Booklet (A guide to the awarding bodies' appeals processes) https://www.jcq.org.uk/exams-office/appeals
- Notice to Centres Informing candidates of their centre assessed marks https://www.jcq.org.uk/exams-office/non-examination-assessments
- Suspected Malpractice: Policies and Procedures https://www.jcq.org.uk/exams-office/malpractice/
- Access Arrangements and Reasonable Adjustments
 https://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance/
- A guide to the special consideration process
 https://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance/

Ofqual Publications

- GCSE (9 to 1) qualification-level conditions and requirements https://www.gov.uk/government/publications/gcse-9-to-1-qualification-level-conditions
- GCE qualification-level conditions and requirements https://www.gov.uk/government/publications/gce-qualification-level-conditions-and-requirements